

West Bengal Real Estate Regulatory Authority
Calcutta Greens Commercial Complex (1st Floor)
1050/2, Survey Park, Kolkata- 700 075

Complaint No.WBRERA/COM001286

Pallabi Gupta..... Complainant

Vs.

Samasth Infotainment Private Limited..... Respondent

Sl. Number and date of order	Order and signature of the Authority	Note of action taken on order
01 10.06.2025	The Complainant is present in the hearing with her Ld' Adv. Subhankar Sanyal (Phone No.- 7980151379) physically, and have submitted her hazira and vakalatnama. Respondent is represented by their Legal Executive, Laxmi Biswas (Phone No.-9818665867) who is present in the hearing physically and have submitted her a Xerox copy of the authorization letter. Today is the Admission hearing of the instant complaint. The complainant submitted that she along with Mr Shanti Gopal booked a flat in Krishna Heights1, flat number- 2F, 2nd floor, Barna Parichay Sarani, canal side, Krishnapur, P.S- Baguahati, Kolkata-700102 from the respondent and Agreement for sale was executed between the parties on 25th November 2019. However, as on date the builder has not yet confirmed the handing over the possession of the schedule flat in spite of several communication and correspondence with the builder. The complainant submitted that under these circumstances she seeks refund of rupees 18, 32,268 along with interest for the delay as mandated in the said Act. She also submitted to include a Mr Shanti Gopal as complainant 2. The authorized representative for the Respondent submitted that due to financial distress they are unable to deliver the flat in time and they are agreeing to refund the entire amount received from the complainant along with the interest as per the provision in the RERA Act 2016 in multiple instalments. After hearing both the parties, the Authority directs the complainant to submit their complaints through notarized affidavit by the weeks time upon receipt of this order and enclosing all supporting documents self signed/notary signed mentioning the relief sought by them and submit the hard copy of the Affidavit along with the self signed from M of the complainant before this	

same hard and soft copies of their Affidavit to the respondent.

Further the respondent is also directed that upon receipt of the affidavit from the complainant they should submit their Affidavit in opposition enclosing all supporting documents self signed /notary sign before this Authority by the weeks time upon receipt of either copy which ever earlier and enclose is certified copy of the the registration certificate issued from this Authority along with the declaration that during the execution of the instant project, the respondent promoter have abided by the RERA Act 2016 and WBRERA Rules 2021.

Fix next hearing **4(four) weeks** from this date for further hearing and order.



(JAYANTA KR. BASU)
Chairperson
West Bengal Real Estate Regulatory Authority